



Our luxurious 5* Doggy Stay Over service comes with lots of benefits!

🐾 ALL HOLIDAY BOOKINGS ARE SUBJECT TO A SUCCESSFUL DAY AND NIGHT TRIAL. 🐾

Benefits

- Your dog lives with us as part of our family, for the duration of his / her stay
- He / she will have lots of fun and exercise at our Doggy Day Play facility during the day!
- Relaxation time every evening - with full use of our home and garden
- 24 hour supervision - your beloved pooch will not be left alone at all!
- We have cloud based CCTV to all our Doggy Friendly area's!
- Your furry friend will be pampered with our Doggy Spa service - and have their belongings washed and dried before home time (full grooming is an optional extra)
- We are fully licensed with Bradford Council - 136202/482891

www.animalmagicfamily.co.uk

enquiries@animalmagicfamily.co.uk
01535 500910

Animal Magic Family Ltd. 12131225 | Sheep Hills, White Hill, Oakworth, Keighley, BD22 0QJ



DOGGY STAY OVER

CLIENT REGISTRATION

FULL NAME OF OWNER	
ADDRESS	
TELEPHONE NUMBERS	
EMAIL ADDRESS	
DESIGNATED EMERGENCY CONTACT WHEN AWAY	
REGISTERED VETERINARY SURGEON & TELEPHONE NUMBER	
ANNUAL VACCINATIONS DUE (ALL CANINE VACCINATIONS ARE MANDATORY AND A PHOTO / COPY OF EACH RECORD MUST BE PROVIDED)	
MICROCHIP NUMBER (MANDATORY FOR DOGS)	
NEUTERED ON (FEMALE DOGS <u>MUST</u> BE SPAYED)	
PET NAME	
PET TYPE, SEX & BREED	
DATE OF BIRTH / AGE	
PLEASE LIST ALL BEHAVIOURAL PROBLEMS (IF ANY!)	
PLEASE LIST ANY MEDICAL HISTORY (WHICH IS OR MAY BE A RECURRING PROBLEM IN FUTURE) – INCLUDING ALLERGIES	
IN THE EVENT OF A MEDICAL EMERGENCY WHILST IN THE CARE OF AMF (ESPECIALLY IF REQUIRING EUTHANSIA) – WOULD YOU PREFER TO BE NOTIFIED IMMEDIATELY OR WAIT UNTIL YOU RETURN HOME?	
IS THIS PET INSURED?	
MEDICATION TO BE ADMINISTERED	
PLEASE NOTE DOGS IN OUR CARE WILL ALWAYS BE KEPT ON A LEAD UNLESS IN A SECURELY FENCED / ENCLOSED AREA. WE OFTEN TAKE DOGS TO PUBLIC WALKING AREAS SO PLEASE BE HONEST ABOUT BEHAVIOURAL ISSUES.	

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TERMS AND CONDITIONS

Doggy Stay Over (Home Boarding)

£15.00 Overnight Only (e.g. 7:30pm – 7:30am)

£35.00 Per 24 hours (please add £3.00 per hour if collection / drop off extends past this)

£28.00 Per 24 Hours if 7+ Days in a Row (no restriction on drop off / pick up)

£ 0.50 Travel Charge (per mile) – applicable to weekend custom and those who live outside our usual Pet Taxi route

- Additional dogs are half price (£7.50 / £17.50 / £14.00).
- A successful overnight assessment is mandatory before we can go forward with any multiple night booking.
- We provide both Butternut Box and Natures Menu Wet and Dry dog food, though you are welcome to provide your own.
- Bedding, bowls and toys should be provided - anything that your dog feels comfortable with to help him/her feel at home. If your dog is used to sleeping in a cage, we have one of each size to accommodate!
- Doggy Stay Over clients will only participate in Doggy Day Play if they are healthy and fit. If they have any medical conditions, are aged or very unfit, they will be included for as much of the day as is fair - and will spend the rest in a quiet room. They may need to be left alone for the long afternoon walk (maximum of 2 hours).
- All female dogs older than 6 months MUST be spayed.
- Neutering for males is highly recommended (before the age of 1) to avoid spraying and hostility issues. If either of these issues become apparent from any dog in our care, they will unfortunately be excluded until they have had the procedure done.
- We will not take on any dog who has been seen to display aggressive tendencies towards animals or humans, nor any who urinate indoors.
- You must have owned your dog for at least 3 months prior to them boarding with us.
- If you have rescued your dog (from any individual or organisation), please inform us of as much history as you are aware.
- All dogs must be fully vaccinated (to include Lepto 4 and Kennel Cough). A photo / copy of your vaccination, flea and worming treatment records must be emailed / handed to us ASAP, and again each time a booster / treatment is administered. Our email address is: enquiries@animalmagicfamily.co.uk
- All dogs must be wormed for all known species at 3 month intervals (maximum).
- Under no circumstances should you send your dog to us if fleas are suspected / seen. PLEASE check for them regularly and treat as necessary. Do your best to keep your home flea-free! You MUST ensure treatment is administered before sending your dog to us for any Home Boarding booking, and evidence must be provided.
- Please be honest about behavioural problems. We provide ongoing training and can resolve most issues sooner or later - but will have to charge a replacement fee if any of our or other customer belongings are damaged!

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- Please provide consistent training for your dog whilst at home and out in public. Do not allow them to jump up, pull on the lead – or give them too many treats! All of these things are likely to result in problematic behaviour and will be more difficult to manage the older they become. Whilst in a group environment, it also teaches well behaved dogs bad manners!
- If your dog requires any medication during their stay, please remember to hand us the product(s) with clear instructions – in writing.
- Please let us know if your dog is not allowed any treats or has any specific dietary requirements.
- During the day time is split between public walks, play at home (with a fully enclosed garden) and in an enclosed exercise field which is for our use only. When in public the dogs are kept on leads as per our insurance requirements.
- Please take note of the “Off Lead Permission” form – and please let us know in writing if you would rather your dog not be allowed off lead.
- All AMF Home Boarding team members hold insurance and a Licence from the Local Authority.
- All AMF team members have been trained in Pet First Aid and carry a Pet First Aid Kit - therefore are able to treat minor injuries immediately and on site. If we feel that the injury and treatment are out of our range of expertise, your dog will be taken to a vet. We will contact you en route. If your own vet is unreachable for any reason, we will take your dog to the nearest vet with emergency facilities. We are registered with Vets for Pets in Keighley, Stanley House and Mearley Veterinary Groups.
- Additionally, by signing this form, you are giving us permission for the following: For your dog to interact with other dogs in both indoor and outdoor play and exercise environments; For your dog to be walked with other dogs in a “group” walk; For your dog to be separated from other dogs (either in a room or XL crate) should a negative incident occur; For your dog to board with dogs from other households (though this is not a regular occurrence, and they will never sleep – or be left unattended in the same space in any case); For your dog to be separated from other dogs (either in a room or XL crate) should a negative incident occur; and that the maximum length of time a dog can spend in a *closed* crate is 3 hours.
- For those of you who use / provide crates for your dog to sleep in whilst boarding, I need to bring your attention to the consent point above; and also that any crate provided **MUST** be large enough for your dog to turn around and lay flat out comfortably.
- Please also read our Terms and Conditions for Doggy Day Play - as these will apply to you too - unless your dogs stay is with one of our designated Home Boarding team members.

Payment Conditions (Home Boarding)

- A 50% non-refundable deposit is required to confirm any Home Boarding booking. The balance is due the day before the booking commences.
- If you cancel and do not cancel with at least 14 days notice of your booking, the balance will still be payable.
- **We do not accept cheques.** Cash, bank transfer or card payment only please! Card payments will be subject to an additional fee which will be calculated at 2% of your total booking fee.

PRINT NAME

SIGNED

DATE

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MEMBERSHIP

Standard VIPF Membership

All regular Doggy Day Play, Dog Walking, Doggycise and Doggy Stay Over clients are required to hold Animal Magic Family Membership. As a VIPF (Very Important Pooch Family) Member, your dog will receive Animal Magic Family branded and personalised (to your dog!):

- Collar
- Lead
- ID Tag
- Travel Harness
- Doggy Bag
- Cool Bag
- Food and Water Bowls
- Towel
- Car Window Sticker
- Free Gift

You Will Also Receive:

- Enrolment onto our Achievement Programme - and receive awards as each step is achieved
- Training and Progress Record Book (digital version available upon request)
- Nutritious Treats when in attendance (unless you opt out!)
- Nutritious Food and Treats when on Doggy Stay Over (to your preference)
- Free Gifts and Discounts from Supplier Partnerships

Our Standard VIPF Membership is £99.00 per year.

Premium VIPF Membership

Our middle tier membership package includes all the above, plus the following – for just £199.00 per year:

- Entitlement to 1 Health and Dental Check (and Clean if recommended by a vet) with a vet of your choice
- A Personalised Ruff & Tumble Drying Coat
- 1 Professional Photograph (printed) OR 5 Professional Photographs (Digital)
- 3 Nights of Doggy Stay Over (can be rolled over)
- Half Price Event Tickets

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Ultimate VIPF Membership

Our top tier membership package includes all the above, plus the following – for just £499.00 per year:

- A Luxury Bed from Collared Creatures
- 2 Quality Toys
- 10% Discount Off Our Range of Pet Gifts
- 1 Full Groom
- Up to 6 Pawdicures
- 7 Nights of Doggy Stay Over (can be rolled over)

Membership and entitlements will be renewed annually on the same date you receive your welcome pack. Items will be replaced as necessary. You are able to upgrade your membership at any time.

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PERMISSION TO ALLOW OFF LEAD EXERCISE IN PUBLIC SPACES

As a general rule (and as per our insurance requirements), we do not let our customers dogs off the lead whilst in public places. However, we do appreciate that some owners would prefer us to let them off (and that a lot of dogs are better off the lead than on one) and we are happy to do so as long as we feel the dog in question will stay with us and not run off. We would also ask you to please sign the declaration below – as in the unlikely (but always possible) event of an incident occurring whilst off lead, we will not be insured and will not accept any responsibility for any injury, damage - or chaos your dog may cause!

We only visit places which are safe to access (either away from the road – or we will lead them until they are away from the road) and always make sure all dogs are in our eyesight and earshot in any case. Our customer's dogs are as precious as our own!

FULL NAME

DOG(S)

SIGNED

DATE

WALKER
